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To: 'microsoft.atr(a)usdoj.gov'

Date: 12/7/01 12:38pm

Subject: Microsofts web of software

Hello:

Currently Microsoft has a postion that gives it almost an unfair advantage over all of the other competitors. But I beleive in free enterprise, so I think the optimal solution is to separate the operating system from the software company. Currenty, way too many software products are embedded in the software and this is unfair to other companies.

Microsoft needs sell or download there products such as IExplorer just like I would have to download Netscape. If they provide IExplorer then they should be required to offer two other browsier software packages.

They also have the operating system intertwined with their software. This creates problems when one program like Outlook has a problem is can effect Word, Excel, IExplorer and the operating system. They will place things like the IExplorer browser favorite list or the Outlook address book in amoungst the Winows operating system folders which is not fair and is not good from the standpoint of backing up data or troubleshooting problems. Because of this, factor I try to use 3rd party address books, email packages and browsers. But Microsoft doesn't make it easy to use other products and that is the root of the problem.

I am not saying stop them, but instead force them to level the playing field. They should have to install their software just like anyone else. The software should have to be able to stand alone without weaving into the operating system. They should make their products, like Excel and Word capable of installing in other operating systems such as Novell Netware or Linux.

Thank you for your time,

Brandon Broderick